

Title: PMS Integration with Vodavi PBX**Document:** TB0000016**Date:** November 08, 2005

Audience

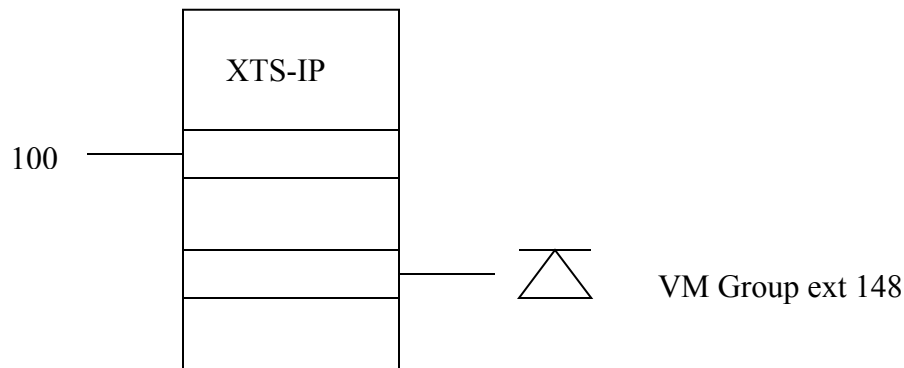
This document is intended for the use of PBX installers and property management system (PMS) technicians.

What this Technical Bulletin Covers

This bulletin covers how to modify the PBX to utilize the class of service changes that can be controlled through the PMS.

What this Technical Bulletin Does Not Cover

This technical bulletin is not the actual specific PBX integration notes for normal voice mail use.

Configuring Vodavi PBX

Example

1. The originating station must be defined in a voice mail group (i.e. 440...447.)
2. The originating station (in the previous page's example, extension 148) goes off hook.
3. Extension 148 dials 470, 100, Day COS, and Night COS.
 - a. Where 470 is the feature access code to set the COS

- b. 100 is the target extension that will have it's COS modified.
 - c. Day COS is a value of 1 though 7
 - d. Night COS is a value of 1 through 7
4. The valid entries for Day and Night COS are:
- a. [1] = COS 1; No restrictions
 - b. [2] = COS 2; Table A governs
 - c. [3] = COS 3; Table B governs
 - d. [4] = COS 4; Table A and B governs
 - e. [5] = COS 5; Restricts [0], [1], [*], and [#] dialed as first-digit with a maximum of 7 digits.
 - f. [6] = COS 6; Intercom only (no CO line access – results in a 911 block unless the 911 feature is active)
 - g. [7] = COS 7; Restricts [0], [1], [*], and [#] dialed as first-digit with a maximum of 10 digits.

Conclusion

If you are still having problems then plan a conference call with DuVoice Technical Support, the Email System Administrator and the DuVoice Certified Technician. DuVoice Technical Support is available Monday - Friday 8am - 5pm Pacific Time, (425)250-2393.